To the ensure quality and effectiveness of this scenario, please assist the CSA with our ongoing evaluation plan. If you use this scenario, please use the following links to provide feedback and identify any edits that may need to be made.

Student Evaluation - <u>https://forms.gle/Jx6fWspnhRMnpHsr8</u>

Faculty Evaluation - <u>https://forms.gle/FWuwFVvBAnhSXb18A</u>

Section I: Scenario Overview

Scenario Title:	Implicit Bias # 4 Weight Stigma/Linguistic Competency			
Original Scenario Developer(s):		Tara J. Lemoine D.O., FAAP; Kim Bilskey, RN, MS, CHSE		
Date – April, 2021		Validation: 10/1/2022		Pilot testing:10/5/2022
Estimated Scenario Time: 30 minutes			Debriefing time	: 30 min
Target group: Nursing Students (in or post Peds rotations)				

<u>Context:</u> Studies support the notion that healthcare professionals are not exempt from bias. Education, introspection and dialogue surrounding one's own bias can create significant emotions. Readily admitting to personal biases and/or their potential influence on clinical practice are unlikely to occur in one simulation. Therefore, the aim of the scenario is not to identify individual biases in front of peers in a "Gotcha" style, but rather provide a clinical experience that allows the learner to safely explore concepts of bias while having the opportunity to develop and practice specific interpersonal skills. This scenario uses the RESPECT model as a guiding framework

<u>Core case</u>: The purpose of this case in to increase awareness of stereotypes as well as conscious and unconscious bias. Patient centered care and therapeutic communication will be strategies used to promote individuation and defuse weight stigmata. The concept of implicit bias will be introduced in the prework and revisited in the debrief. The debrief can also be a venue to introduce a framework to guide the learner in what they could do if they identify they have a bias toward a patient characteristic and/or group.

Brief Summary of Case:

Marco is a 5 y/o male admitted to the hospital for an asthma exacerbation and increased work of breathing. This is his 4^{th} hospital admission in the last 6 months.

He is morbidly obese and weighs 85kg. In this scenario, obesity in a 5-year=old with asthma whose father is a farm laborer are characteristics associated with bias.

Patient characteristics/stereotypes associated with potential bias

Obesity in child who presents with signs and symptoms of asthma. Parent is a farm laborer. Weight stigma

Race

Language

Low Income

EVIDENCE BASE / REFERENCES (APA Format)

Asthma Care. Quick Reference. DIAGNOSING AND MANAGING ASTHMA. Guidelines from the National Asthma Education and Prevention Program

https://www.nhlbi.nih.gov/files/docs/guidelines/asthma_grg.pdf

DeCamp, L. R., Kieffer, E., Zickafoose, J. S., DeMonner, S., Valbuena, F., Davis, M. M., & Heisler, M. (2013). The voices of limited English proficiency Latina mothers on pediatric primary care: lessons for the medical home. *Maternal and child health journal*, *17*(1), 95-109.

Evans, Y. N., Rafton, S. A., Michel, E., & Ebel, B. E. (2018). Provider language proficiency and decisionmaking when caring for limited English proficiency children and families. *Journal of the National Medical Association*, *110*(3), 212-218.

Mostow, C., Crosson, J., Gordon, S., Chapman, S., Gonzalez, P., Hardt, E., Delgado, L., James, T & David, M. (2010). Treating and precepting with RESPECT: a relational model addressing race, ethnicity, and culture in medical training. *Journal of general internal medicine*, *25*(2), 146-154.

Palad, C. J., Yarlagadda, S., & Stanford, F. C. (2019). Weight stigma and its impact on paediatric care. *Current opinion in endocrinology, diabetes, and obesity*, *26*(1), 19.

Section II: Curriculum Integration

A. SCENARIO LEARNING OBJECTIVES

Critical Learner Actions

- 1. The learner identifies potential implicit and/or conscious biases associated with patient characteristics
- 2. Interact with mom and Marco as an individual (learns about their living situation and the chronic) nature of his diagnosis).
- 3. Uses open ended questions to learn about their history as a family and how he feels about being repeatedly admitted to the hospital.
- 4. Pursues options to obtain a Mixteco Interpreter and not use only a Spanish based interpreter
- 5. Asks questions to help understand his life, experiences

6. Following the scenario, the learner feels empowered to explore any personal biases they may have identified during the scenario and uses evidence-based strategies (for example IMPLICIT [Edgoose, Quiogue, & Sidhar (2019), strategies identified by Marcelin, et al (2019), or a developmental model by Teal, et al (2012)] for personal and professional development.

B. PRE-SCENARIO LEARNER ACTIVITIES			
Prerequisite	e Competencies		
Knowledge	Skills/ Attitudes		
1. Principles of Patient/Family Centered Care	1. Values active partnership with parent and child		
2. Principles of RESPECT: Communication	2. Show validity of patient/family concerns		
3. Principles RESPECT: Explanatory	3. Allows space for patient/family to share their		
	thoughts without judgement		
4. Principles RESPECT: Concerns	4. Ask open-ended questions		
5. Principles RESPECT: Trust	5. Respect and encourage patient and family values		
	with verbal and nonverbal responses.		
6. Pediatric Normal and abnormal VS/physical	6. Application of pediatric oxygen delivery devices,		
assessment parameters.	titration; monitoring, SBAR communication to IP		
	resources on changing patient status.		



Section III: Scenario Script

A. Case Summary

Marco is a 5 y/o male admitted to the hospital for an asthma exacerbation and increased work of breathing.

He was seen by his school nurse today for trouble breathing and they sent him directly to the ED for evaluation. He has been admitted for another round of bronchodilators and steroids.

This is his 4th admission in the last 6 months.

He is morbidly obese and weighs 85kg.

They live on a farm and their dad is the primary farm support for the almond farm. They live in a home with no central heat and air- only window units for air conditioning and a butane stove in the winter. He has severe persistent asthma, is chronically on inhaler treatments, and does multiple rounds of steroids a year due to his exacerbations. He is in kindergarten and attends a half day program.

Mom is at the bedside and his dad is unavailable to be here due to work.

There are 2 cats that live in the home and his dad smokes but never inside the house/only outside.

They have 3 other children and her 2 oldest sons had asthma as well. Her oldest son at the age of 18 died from a severe asthma attack.

Mom states Marco is a very picky eater and will only drink soda and milk.

They are on low-income food supplement and Marco receives free meals at school.

Marco does not participate in sports because he does not like to get hot and according to his mom.

There is a history in report that Marco/parents are not compliant with his medications. OK

B. Key contextual details

7. Setting: Acute Care Hospital (Peds Unit/Stepdown)

C. Scenario Cast Standardized participants is preferable, however, manikins can be used if the Patient operator has the capability to communicate with the learner via the manikins. Brief Descriptor (Optional) Participants/Role Imbedded Participant (IP) or Learner (L) Patient Spanish, Mixteco, English IP speaking Mixteco/Spanish speaking IP Mother **Primary Nurse** Collect subjective assessment L data Secondary Nurse Collect objective assessment data L VS & physical assessment Recorder/Resource Documents VS/assessment data L Nurse (Optional) on white board/lists recommendations from team **Resident Physician** L (collect data and physical L, IP (IP option) assessment)



D. Patient/Client Profi	le					
Last name: Benny	First name: Marco	Gen	der: M	Age: 5	Ht: 42 inches	Wt: 85kg
Spiritual Practica:	Ethnicity			Code Status:		озку
Spiritual Practice: Catholic	Ethnicity:	Language Spanish/N		Full		
1. History, Chief Complaint,	Hispanic	Spanishiri	IIXLECO	FUII		
Difficulty breathing since he		a and dida	't rocpond	l to an inhalor	at school 9	Contivia
EMS from the school nurse.	woke up this mornin	ig and ulun	tiespond			
Data						
	g in 2 word contance	oc in mild r	ocniratory	distross		
General: Awake, alert, talkin	-		espiratory	uisuess.		
Neuro: AA0*3, PERRL, EOM						
Skin: No rashes or lesions, a	-		CK			
Cardiovascular: HR 166 ; sin	nus tachycardia , BP	108/66				
Respiratory: Lung sounds wi	neezing throughout w	with access	ory muscle	e use, RR 35 ,	SpO2 98 %	on HFNC
10 liters and continuous albu	uterol					
GI: Bowel sounds						
GU: Bladder						
Extremities: Sensation and p	oulses WNL upper an	d lower ex	tremities.			
Pain: 0						
Madiantian allowation	none		Reaction	:		
Medication allergies:						
Food/other allergies:	None		Reaction	:		

2. Current	Drug	Dose	Route	Frequency
Meds Albuterol		4puffs	Inh	Q2hr
	Pulmicort	1 puff	inh	BID
	Famotidine	20mg	IV	Q24
	Methylprednisolone	15	IV	Q12

3. Laboratory, Diagnostic Study Results (List Significant Labs, & Diagnostic Test Results)

CXR, Immunoglobulins, blood gas ordered

Section IV: Prework

This Section provides recommendations and examples for prework to be completed by the learner prior to attending the simulation

(Facilitator) Refer to INACSL Standards Committee, McDermott, D.S., Ludlow, J., Horsley, E. & Meakim, C (2021, September). Healthcare Simulation Standards of Best PracticeTM Prebriefing: Preparation and Briefing. Clinical Simulation in Nursing, 58, 9-13. https://doi.org/10.1016/j.ecns.2021.08.008.

Review Bias-Understanding Unconscious Bias <u>https://youtu.be/dVp9Z5k0dEE</u> Review Patient Centered Care <u>https://gsen.org/competencies/pre-licensure-ksas/#patient-centered_care</u> Therapeutic Communication <u>https://www.registerednursing.org/nclex/therapeutic-communication/</u>



https://www.myamericannurse.com/therapeutic-communication-techniques/

-ZIMLICH, R. (2020). Racism, bias negatively impact children's health, well-being: Racial and ethnic inequalities have an impact on child and adolescent development and health outcomes. Pediatricians can help to change this. *Contemporary Pediatrics*, *37*(1), 21–22.

-RESPECT Model (Reference below)

1 Mostow C, Crosson J, Gordon S, Chapman S, Gonzalez P, Hardt E, Delgado L, James T, David M. Treating and precepting with RESPECT: a relational model addressing race, ethnicity, and culture in medical training. J Gen Intern Med. 2010 May;25 Suppl 2(Suppl 2):S146-54. doi: 10.1007/s11606-010-1274-4. Erratum in: J Gen Intern Med. 2010 Nov;25(11):1257. PMID: 20352510; PMCID: PMC2847117.

Section V: Pre-Brief

This Section provides recommendations for the prebrief

(Facilitator) Refer to INACSL Standards Committee, McDermott, D.S., Ludlow, J., Horsley, E. & Meakim, C (2021, September). Healthcare Simulation Standards of Best PracticeTM Prebriefing: Preparation and Briefing. Clinical Simulation in Nursing, 58, 9-13. https://doi.org/10.1016/j.ecns.2021.08.008. Review communication styles/techniques/frameworks (Assigned as prelearning) Ask learners to provide examples of therapeutic communication



Patient Information	Set-Up / Moulage	Medications/Equipment/Supplies
5 y/o male admitted for asthma	Pediatric Mannequin:	Safety Equipment: Ped Amgue bag, suction set
exacerbation		up with Yankur, compressed Air/flowmeter
	Pad arms, legs, abdomen with foam	Oxygen (with flow meter
	padding (do not extend padding high on	Bedside monitor
	chest as this will impede auscultation of	Pulse oximeter
	lungs; sweat pants and hoodie stretch	EKG leads
	easily over the padding and front zipper	BP cuff
	allows access for chest auscultation.	HFNC (other options: NC, 100% NRB mask)
		Continuous albuterol syringe (Other options for
	Mother: Jeans or skirt/T-shirt; long	meds, HH Nebulizer with pink saline labeled
	sweater, cloths.	with Albuterol dose)
	ROOM: Bed, bedside table; chair for mom,	
	interpreter phone or iPad;	
	Case Flow / Triggers/ Scenario Development	r States
Initiation of Scenario:	· ·	
The patient has just arrived to the gen	eral medical floor and his initial assessment is cor	nplete by the current shift nurse and they are
beginning the transition of care to the		
The mother is present but only speaks	a dialect of Spanish called mixteco.	
Patient is in the bed with audible whe	•	
T 38.2[HR 155: R 35[BP 99/55	5	
Sat 92%: Resp: wheezing throughout v	vith retractions	
General: awake, in mild respiratory dis	stress	
Skin: acanthosis nigrans on neck: Ext:	wwp	
Neuro: AA0*3, EOMI, PERRLA, GCS 15		
GI; Soft, NTND		
Report (Provided by simulated particip	pant in Frame 1)	
This is Marco he is a 5 y/o male with a	sthma. He is well known to our unit. He is admitte	ed multiple times a year for his asthma.
He is admitted for another exacerbation	on. He is currently on 10 liters of highflow nasal ca	annula and on albuterol 5 mg every 2 hours in mild
respiratory distress. He is on IV steroi	ds BID and gut ppx with famotidine. He is NPO on	MIVE with DENIS

Section VI: Scenario



Social: Mom is at the bedside. She speaks primarily mixteco but we always use the Spanish interpreter. I am sure she understands...but he always interprets anyway.

I am not sure they actually give him his medications and she clearly let's him eat whatever he wants. I guess.

We have his mom talk to the dietician every time he is admitted but he is getting more overweight. He plays on the iPad the entire time he is here, so I bet he doesn't play or exercise much at home either.

STATE / PATIENT STATUS	Desired learner actions & triggers to move to next state		
Frame 1	Operator	Learner Actions	Debriefing Points:
Simulated participant nurse provides report	T 38.2 HR 155 R 35 BP 99/55 Sat 88% 10 liters HFNC General: awake, in mild respiratory distress Skin: acanthosis nigrans on neck Neuro: AA0*3, EOMI, PERRLA, GCS 15 GI: Soft, NTND Resp: wheezing throughout with retractions Ext: wwp	Receive report on patient from off shift report nurse.	 Reflect on what happens when children answer questions and are acting as the interpreter Reflect on statements made by the bedside nurse giving report Reflect on weight stigmata and consequences for patient Reflect on weight stigmata and impact on patients care Empathy for the multiple layers of complexity of a child with a language barrier, chronic illness.
	Triggers: Nurse used child to act as interpreter Nurse receives report With multiple inflammatory statements.		



STATE / PATIENT STATUS	DESIRED ACTIONS & TRIGGERS TO MOVE	TO NEXT STATE	
Frame 2	Operator:	Learner Actions:	Debriefing Points:
Patient begins to desaturate and need more respiratory support asking for more oxygen and another breathing treatment.	T 38.2 HR 155 R 44 BP 99/55 Sat 85% 10 liters HFNC General: awake, in worsening respiratory distress Skin: perspiration Neuro: AA0*3, EOMI, PERRLA, GCS 15	 Washes hands and introduces self to patient Examines patient and intervenes on worsening hypoxia as he tries to talk and interpret for Mother 	 Impact of lack of language barriers on patient care in forming therapeutic relationship Reflect on: Role of the patient as interpreter for parent to help mother's anxiety. Mother mistrust of healthcare system as her child is declining and one child has already died of this disease process
	GLS IS GI: Soft, NTND Resp: wheezing throughout with retractions Ext: wwp	 Recognize mother anxiety and address mother gentle touch, reassurance Patient 	
	Triggers: Following completion of learner actions end point of sim could be in frame 2. For complexity go to frame 3.	 interpreting Interact with Patient in English; Mother interrupting wanting to know what is said, 	
		 Increase oxygen; Assess lungs; reassesses O2 	



STATE / PATIENT STATUS	DESIRED ACTIONS & TRIGGERS TO MOVE	 improving back to 88-90% SBAR call to RT/RR/Charge Nurse for change in status Works to obtain a Mextico interpreter so mom will have the information she needs 	
Frame 3	Operator	Learner Actions	Debriefing Points
Patient begins to desaturate and needs more respiratory support, he can no longer interpret for his mother This would be a good frame to include for an IP simulation with HCP residents and part of stabilizing patient in addition to communication. Felt it was too much for UG nursing students only in sim with RT/Charge Nurse/Rapis Response resource.	T 38.2 HR 155 R 44 BP 99/55 Sat 82% 10 liters HFNC General: awake, in worsening respiratory distress Skin: acanthosis nigrans on neck Neuro: AA0*3, EOMI, PERRLA, GCS 15 GI: Soft, NTND Resp: wheezing throughout with retractions and poor air entry Ext: wwp	 Recognize mother anxiety Continue assessment and intervention for worsening respiratory distress Works to obtain a Mextico interpreter so mom will have the information she needs 	 Impact of lack of language barriers on patient care, understanding of treatments, anxiety levels



	Triggers: Mother is crying	• SBAR Call to HCP; Patient to transfer to PICU		
Scenario End Point: Following resol	ution to obtain a Mextico interprete	l er or after 5 minutes in thi	s frame	
Scenario End Point: Following resolution to obtain a Mextico interpreter or after 5 minutes in this frame Suggestions to <u>decrease</u> complexity: Patient does not have a clinical deterioration				
Suggestions to <u>increase</u> complexity: Patient continues to have a worsening deterioration and a physician component is added for				
communication from an IPE perspective.				

Section VII: Debrief

This Section provides recommendations to include in debriefing/guided reflection



Refer to "INACSL Standards Committee, Decker, S., Alinier, G., Crawford, S.B., Gordon, R.M., & Wilson, C. (2021, September). Healthcare Simulation Standards of Best Practice[™]. The Debriefing Process. *Clinical Simulation in Nursing*, 58, 27-32." for best practices in Debriefing.

Consider the following elements for debriefing this scenario:

Reflect on using the RESPECT Model:

- Whether a caring relationship was established
- Was trust established? Was there clarification and reassurance demonstrated?
- The effectiveness of communication and if it was age appropriate for patient.
- Were parent concerns addressed? How were they addressed?
- Validation of patient's and family situation demonstrated with empathy.

Self-reflection

- Encourage students to self-reflect on any initial assumptions they may have made relating to the patient's diagnosis, family's beliefs and compliance based on race.
- Encourage self-reflections regarding their reaction regarding possible weight bias or other unconscious bias regarding this scenario.
- Encourage self-reflection on home environment and low income

Section VIII: Assessment/Evaluation Strategies

This Section provides recommendation for assessment/evaluation strategies to use.

(Facilitator) Refer to "INACSL Standards Committee, McMahon, E., Jimenez, F.A., Lawrence, K. & Victor, J. (2021, September). Healthcare Simulation Standards of Best Practice[™] Evaluation of Learning and Performance. Clinical Simulation in Nursing, 58, 54-56. https://doi.org/10.1016/j.ecns.2021.08.016." for best practices in participant evaluation."

Section VIIII: Faculty/Facilitator Resources

This Section provides resources for faculty/facilitator development in the content area

- Provider Language Proficiency and Decision Making When Caring for Limited English Proficiency Children and Families. Journal of the National Medical Association, 2018-06-01, Volume 110, Issue 3, Pages 212-218.
- The Voices of Limited English Proficiency Latina Mothers on Pediatric Primary Care: Lessons for the Medical Home. Journal of Maternal Child Health 2013 January;17(1): 95-109
- The Complexity and Stigma of Pediatric Obesity. Childhood obesity, March 29 2021.



- Weight Stigma and its impact on pediatric care. Current opinion Endocrinology Diabetes Obesity 2019, Feb; 26: 19-24
- Education as a tool to modify anti-obesity bias among Pediatric residents. International Journal of Medical Education. 2017;8;77-78
- <u>www.ginasthma.org</u>; Asthma intervention guidelines
- ZIMLICH, R. (2020). Racism, bias negatively impact children's health, well-being: Racial and ethnic inequalities have an impact on child and adolescent development and health outcomes. Pediatricians can help to change this. *Contemporary Pediatrics*, *37*(1), 21–22.

APPENDIX A: HEALTH CARE PROVIDER ORDERS

Patient N	lame:		Diagnosis:
DOB:			
000.			
Age:			
MR#:			
†No Knov	vn Allergie	es Initiae	
†Allergies Date	Time		DER ORDERS AND SIGNATURE
Date	Time	HEALIH CARE PROVI	DER ORDERS AND SIGNATURE
Signatur	e		